

STEP SIX

GO LIVE SUPPORT

Going live on your new system

1. Go Live Linked to Payroll

Most customers link their Go Live into a weekly or monthly Payroll run. The exact date will depend on the frequency of your Payroll, however the sole objective when deciding on a Go Live date is to keep disruption to a minimum which we will help you decide on at an early stage.

2. Go Live Hand Holding Day

You are not left to your own devices on Go Live day – far from it. We are there onsite for a Payroll Go Live Hand Holding day to make sure a) everything works as it should do and your employees gets paid, and b) users are comfortable once they begin to enter live transactions into the system.

“ It provided us with great peace of mind having Integrity on site at the point of Go Live. We expected a frantic day but everything went through smoothly and the few niggles you'd expect were ironed out immediately. ”

Fabiana Maschio
Sunbeam Group